



Warranty



DriveDeck 5+5-Year Limited Materials Warranty (10-Year Total)

Multicoat Corporation offers a special 5+5-Year Limited Materials Warranty to Property Owners for the DriveDeck Parking Garage Restoration Coatings Program. This Limited Warranty (effective upon date of purchase) protects the Property Owner against delamination, blistering, peeling, or water intrusion problems with Multicoat-manufactured products in the DriveDeck system (including epoxy primer, urethane waterproofing bind coat, and urethane wear coat) for an initial 5 years, with an optional extension to 10 years total, provided:

- The Multicoat products have been properly applied by a licensed contractor in accordance with Multicoat's instructions for use and specifications.
- The problem is determined to be due to a defect in Multicoat Corporation's products.
- For the additional 5-year extension (years 6-10), a 5-year maintenance, inspection, and recoat of the wearing surface must be performed by a licensed contractor (engaging Multicoat for guidance if not trained), with proof submitted to Multicoat including photos, inspection report, structural inspection report, and invoices.

NOTE: This Warranty covers only Multicoat-manufactured products and does not extend to non-Multicoat products included in the DriveDeck specification for customer convenience. Warranty is not applicable if there is structure movement, cracking of the underlying base, substrate defects (including hydrostatic pressure or moisture vapor transmission exceeding manufacturer-recommended levels), physical impact damage, extreme temperatures, chemical spills not promptly cleaned (e.g., oil, gasoline, battery acid, brake fluid, or de-icing salts), abrasion from heavy vehicles or equipment beyond specified limits, UV exposure leading to fading (normal wear), freeze-thaw cycles, normal wear and tear, misuse, abuse, neglect, accidents, casualties, natural disasters, or any acts of God. The Warranty does not cover labor costs, structural issues, or any consequential damages.

Failure to adhere to good construction and workmanship practices based on industry standard construction, means, methods, sequences, and techniques could result in delamination, de-bonding, blistering, peeling, or water intrusion for which Multicoat will not be responsible. Standard maintenance of the coatings and structure is required to maintain this Warranty, including but not limited to: regular sweeping or vacuuming to remove dirt and debris; gentle mopping with mild detergent; prompt wiping of spills; monthly visual inspections for wear or damage; semi-annual thorough inspections of joints, sealants, and cracks; careful snow/ice removal without harsh chemicals or abrasives; and avoiding physical impacts or scratches.

The end user must look to the applicator for satisfaction if any problem develops with the DriveDeck system covered by the Warranty. Multicoat suggests that the customer:

1. Use only a licensed contractor in good standing (fully bonded).
2. Ensure the applicator engages Multicoat for guidance if not already trained on DriveDeck systems. A simple phone call to Multicoat is sufficient to arrange guidance.

In the event that it is determined that the applicator failed to install the system in accordance with Multicoat's instructions for use or specifications, the Warranty is void.

WARRANTY

Materials are guaranteed with respect to uniformity and quality within manufacturer's specifications.

WARRANTY DISCLAIMER

There are no warranties which extend beyond the description on the face hereof. Seller expressly disclaims all other warranties regarding the use of its products, whether expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose. Since use of the product is beyond the Seller's control, the Buyer assumes all risk of use.

EXCLUSIVE REMEDY

Seller's sole obligation, and Buyer's exclusive remedy shall be to replace material if found to be defective.

DAMAGE LIMITATION

Seller shall not be liable for any damages, injury, loss, direct or consequential, resulting from its products. The parties intend that the limitation of damages, including consequential damages, applies even if the exclusive remedy provided for herein fails of its essential purpose.